

How to use vouchers with Voyado promotions?

Prerequisites

In this scenario we assume that you already have an account in Voyado and configured Voyado v2 in Centra.

In Centra

First thing you need to do is add a new voucher to your store. The only thing that is required for this scenario is Method: code, Max usage: 0 and Start/stop date set accordingly to your needs.

In Voyado

It's time to add new promotion in Voyado.

1. Login to your account in Voyado
2. Go to Promotions > Active
3. Select New promotion > Multi-channel promotion
4. Create promotion
5. Fill Start/end date the same as in Centra
6. Check Can be used online
7. Select External promotion code and provide Centra's voucher code in the next field
8. It's up to you how you fill other fields - presentation part can be useful for frontend application
9. Save it, then Activate it
10. Assign contacts

Front End

You can present active promotions from Voyado to your customer.

Remember to query Voyado with additional header apikey.

If you don't have your customer's Voyado ID

1. Query
<https://{{yourVoyadoDomain}}/api/v2/contactoverview?contactType={{type}}&email={{email}}>
2. In the response you'll get promotions list.

If you have your customer's Voyado ID use

<https://{{yourVoyadoDomain}}/api/v2/contacts/{{customerVoyadold}}/promotions?redemptionChannelType=ECOM> which will return list of promotions for this user.

Single promotion looks like this

```
{
  "id": "12704681-e1d9-4861-9e75-abad00de9a6a",
  "externalId": null,
  "type": "Multichannel",
  "name": "Demo promotion",
  "expiresOn": null,
  "heading": "Demo promotion title",
  "description": "Demo description",
  "redeemed": true,
  "redeemedOn": "2020-05-07T13:14:48+02:00",
```

```
"imageUrl": null,
"link": null,
"redemptionChannels": [
  {
    "type": "ECOM",
    "valueType": "EXTERNALOFFER",
    "value": "code",
    "instruction": null
  }
]
}
```

You can use it to present available promotions to customer. Remember to show only promotions that have redemption channel with value type EXTERNALOFFER and which are not redeemed yet. As you can see in example above - your voucher code is in redemption channel under value key. When customer selects the promotion, you should apply this code to the active selection.

When paying for an order remember to redeem Voyado's promotion so it won't be shown again. Example payment query body:

```
{
  "paymentMethod": ...,
  "termsAndConditions": ...,
  "paymentReturnPage": ...,
  "additionalFields": {
    "voyado_promotion_id": "12704681-e1d9-4861-9e75-abad00de9a6a"
  },
  "address": {...}
}
```

Security

Remember that you shouldn't reveal your Voyado's apikey to public. These queries should be done on backend.

Creating voucher like this will allow to use it for everyone, not only customers assigned in Voyado.